Pre-Bid Clarifications
RFP: GEM/2024/B/4666379 Dated: 21-02-2024

Sl. No.	Reference Clause	Page No./ Clause No.	Bidder's Query	Clarification to Bidder
1	Form-18 - Manufacturer Authorisation Form (MAF)	Page 162	Form-18 - Manufacturer Authorisation Form (MAF) ---- 2. Above undertaking shall be registered or notarized so as to be legally enforceable. This form should be on letter head or also should be notarised?	The form is required on letter head only, no requirement of notarised one.
2	4.3.1	Page 21	For the features listed in 4.3.1 and further - do we have to respond - if each of mentioned points meets the requirements?	RfP conditions shall prevail. The Rfp along with clarifications/amendments if any needs to be duly stamped and signed by authorised official.
3	General		What is model of business operations - in the sense who are all typical customers and what type of invoices are made and exact example of nature of service items that are sold?	As per requirements of RECPDCL.
4	General		How many users are going to be using the system tentatively?	The actual users shall be the as per the manpower requirements of RECPDCL. However, the financial bid shall be inclusive of all the variations in the user base as per requirements of RECPDCL. Rfp conditions shall prevail.
5	General		How many employees are there?	
6	General		How many employees in Finance department?	
7	General		How many employees in Purchase department?	
8	General		How many employees in Projects department?	
9	General		How many storage locations are there and where are they?	The proposed solution should be on Meity empaneled cloud and is to be proposed by the bidder. Rfp conditions shall prevail.
10	General		we have already available with GST Compliance for return fillings, So still need to Configuration of CEN VAT, Service Tax.?	RfP conditions shall prevail.
11	General		Do you want to make payment directly from ERP on the goverment site of Provident Fund, Co-operative Bank and societies, LIC, Death Benefit Scheme?	No it is currently not required to make payment directly from the proposed ERP solution to such schemes.
12	General		How you want the integration to be done of time and leave management with OM, ESS? describe in brief.	Please refer the scope of the tender. The proposed solution should cover all the modules mentioned including HR.
13	General		We going with MariaDB database, which is faster than MySQL. So can we use MariaDB database?	It should be as per standards and supported by the proposed OEM product. Rfp conditions shall prevail.
14	General		offer enterprise solution and End to End but it has pricing based on user licenses. However , there is an option to have a portal users where we can provide limited access to the user and portal user is considered as free users. For example portal user can cover basic functionalities as follows. 1. Apply for leave. 2. Request for Material (Consumables) 3. View payslip 4. Expenses reimbursement Or any special requirements we can customise it with portal users. We need to buy licenses only for internal users (back office). Let us know if this kind of user licenses will work for the bidding of tender.	Rfp conditions shall prevail. The SI will be responsible for supply, installation and maintenance of any software licenses, any additional Licenses pertaining to the cloud-based IT infrastructure and network services etc. for RECPDCL including all software necessary for security of the offered equipment and services without any extra cost.
15	Section II, 2. EMD - Point no. 1	Page 9	Bid should accompany an Earnest Money Deposit of Rs. 2,50,000/- (Rupees twelve lakhs eighty thousand only)	The EMD required is of Rs. 2,50,000/- (Rupees Two lakh fifty thousand only) as also mentioned in GeM document.
16	General		What type of inventories typically transacted?	As per requirements of RECPDCL.